

How to Report a Cross Border Claim

Complete the State First Report of Injury and submit:

By e-mail: ATA@CCMSI.com

This is our preferred method of receiving your first report of injury

By phone: (844) 858-8237

Press '1' to report a claim

(Available anytime- days, nights & weekends)

Press '2' to inquire about a claim

(Available 8:00am to 5:00pm EST)

After reporting the claim, a CCMSI adjuster will contact you within 24 hours.

Additional Instructions:

If you have any supporting documents (reports, bills, etc.) associated with a newly reported claim, please wait for the adjuster's contact information. Do not send these documents to the call center.

