

2022 Round-Table Discussion

March 16, 2022

- **Review of September 2021 Safety Blitz: Slips, Trips, and Falls**

Our inaugural Safety Blitz was born during the initial RMAC meeting and was very successful. How do we make it even better?

- Was it effective? Did management/driver managers get engaged/involved?
- Did it interfere with NTDAW activities?
- Any improvements or suggestions to make it more successful?
- Potential Safety Blitz in September 2022 (Manual material handling exposures? Road Observations?)

- **How to get Driver Managers/Supervisors involved in workers' comp safety as the "connector" to the driver/employees?**

We have discussed the need to engage drivers, but how do we engage the driver managers/supervisors to promote a safety culture?

- Accountability
- Communication
- Coaching
- Incentives

- **Catastrophe (CAT) Exposures: Identify, Eliminate, Train, Investigate**

We have seen multiple CAT claims over the last 12 months. How do we identify and limit exposure to potential CAT situations?

- Flatbed operation exposures
- Forklifts
- MVAs – distracted driving
- Defensive driving emphasis & job hazard analysis
- What are other CAT exposures besides MVAs?

- **Post-Injury Call Process**

The Post-Injury call has been a successful tool for our Members who implement it as part of their claim process. How do we educate and promote this process to those who are not utilizing it?

- Process goals
- Key questions to ask
- How the process integrates with the behavioral-based safety approach