2022 Round-Table Discussion  
March 16, 2022

- **Review of September 2021 Safety Blitz: Slips, Trips, and Falls**  
  *Our inaugural Safety Blitz was born during the initial RMAC meeting and was very successful. How do we make it even better?*  
  ▪ Was it effective? Did management/driver managers get engaged/involved?  
  ▪ Did it interfere with NTDAW activities?  
  ▪ Any improvements or suggestions to make it more successful?  
  ▪ Potential Safety Blitz in September 2022 (Manual material handling exposures? Road Observations?)

- **How to get Driver Managers/Supervisors involved in workers’ comp safety as the “connector” to the driver/employees?**  
  *We have discussed the need to engage drivers, but how do we engage the driver managers/supervisors to promote a safety culture?*  
  ▪ Accountability  
  ▪ Communication  
  ▪ Coaching  
  ▪ Incentives

- **Catastrophe (CAT) Exposures: Identify, Eliminate, Train, Investigate**  
  *We have seen multiple CAT claims over the last 12 months. How do we identify and limit exposure to potential CAT situations?*  
  ▪ Flatbed operation exposures  
  ▪ Forklifts  
  ▪ MVAs – distracted driving  
  ▪ Defensive driving emphasis & job hazard analysis  
  ▪ What are other CAT exposures besides MVAs?

- **Post-Injury Call Process**  
  *The Post-Injury call has been a successful tool for our Members who implement it as part of their claim process. How do we educate and promote this process to those who are not utilizing it?*  
  ▪ Process goals  
  ▪ Key questions to ask  
  ▪ How the process integrates with the behavioral-based safety approach